

Terms and Conditions

1. General Information

This website provides digital hiking planning resources ("Toolkits") designed to assist users in independently planning and booking multi-day hiking adventures.

Our Toolkits may include, but are not limited to:

- Suggested itineraries
- Route information
- Maps
- Accommodation recommendations
- Transport information
- Planning checklists
- Planning guides
- General hiking advice

Our products are informational resources only. They are not guided tours, travel packages, or travel agency services.

By purchasing or using any Toolkit, you acknowledge and agree to the following terms.

2. Independent Travel

You are solely responsible for planning, organising and undertaking your hike.

We do not:

- make or confirm accommodation bookings;
- make transport bookings;
- reserve hotels or refuges;
- arrange guides or tour services;
- arrange permits or park passes;
- manage reservations with third parties; or
- act as your travel agent or tour operator.

Any bookings made using information contained within a Toolkit are made directly between you and the relevant accommodation provider, transport operator or other third party.

We accept no responsibility for any booking errors, reservation failures, cancellations, overbookings, changes to availability or disputes between you and any third party.

3. Accuracy of Information

We make reasonable efforts to ensure the information contained within our Toolkits is accurate and current at the time of publication.

However, hiking conditions, accommodation availability, transport services, trail routes, weather conditions, regulations, prices and local services can change at any time without notice.

Accordingly, we do not warrant that any information is:

- complete;
- accurate;
- current;
- suitable for your circumstances; or
- free from errors or omissions.

4. Assumption of Risk

Multi-day hiking is an inherently hazardous activity.

Risks include, without limitation:

- falls;
- slips;
- difficult terrain;
- river crossings;
- changing weather;
- snow, ice or rockfall;
- altitude-related illness;
- wildlife;
- illness;
- equipment failure;
- getting lost;

- transport delays; and
- emergency situations.

By using our Toolkits, you acknowledge that you voluntarily assume all risks associated with your hike.

5. Limitation of Liability

To the maximum extent permitted by law, we shall not be liable for any loss, damage, injury, illness, death, expense, delay or inconvenience arising directly or indirectly from:

- use of this website;
- use of any Toolkit;
- reliance on information contained in a Toolkit;
- inaccurate or incomplete information;
- outdated information;
- mapping errors;
- navigation errors;
- accommodation recommendations;
- transport information;
- booking information;
- weather conditions;
- trail closures;
- third-party services;
- acts or omissions of accommodation providers, transport operators or other third parties.

This limitation applies even where any loss, damage or injury is alleged to have arisen from incorrect or incomplete information contained within a Toolkit.

Nothing in these Terms excludes or limits any rights that cannot legally be excluded under applicable law.

6. No Emergency Support or Personal Assistance

Our products are self-guided planning resources.

We do not provide:

- pre-trip planning support;

- personalised itinerary advice;
- booking assistance;
- emergency assistance;
- live customer support while you are hiking;
- navigation assistance;
- rescue coordination;
- weather monitoring; or
- telephone, email or online support during your hike.

You are solely responsible for ensuring that you are appropriately prepared and equipped before commencing your hike.

If an emergency occurs during your hike, you should contact the appropriate local emergency services.

7. Fitness and Personal Responsibility

You are responsible for determining whether a hike is suitable for:

- your fitness;
- your experience;
- your medical condition;
- your equipment;
- your hiking party; and
- prevailing conditions.

Our Toolkits are not a substitute for professional outdoor instruction, medical advice or local safety information.

8. No Professional Advice

The information contained in our Toolkits is provided for general informational purposes only.

Nothing contained in our Toolkits constitutes professional hiking, guiding, mountaineering, legal, medical, travel, emergency management or safety advice.

Our Toolkits are intended to assist users in independently planning their own hiking adventure. They are not a substitute for obtaining advice from qualified professionals or for exercising your own judgment.

Before commencing any hike, you should independently verify all relevant information, including route conditions, weather forecasts, accommodation availability, transport schedules, permit requirements and local safety advice.

9. Travel Insurance and Medical Fitness

You are solely responsible for ensuring that you are physically and medically capable of undertaking your chosen hike.

We strongly recommend that all hikers:

- obtain comprehensive travel insurance appropriate for their destination and activities;
- ensure their policy includes cover for hiking, trekking and, where applicable, emergency evacuation or helicopter rescue;
- carry appropriate equipment, clothing and emergency supplies;
- seek medical advice if they have any condition that may affect their ability to safely complete the hike.

We accept no responsibility for losses arising from a user's failure to obtain suitable insurance or to adequately prepare for their hike.

10. Trail Conditions and Force Majeure

Hiking conditions may change rapidly and without notice.

Trails, roads, bridges, accommodation, transport services and facilities may be affected by events beyond our control, including but not limited to:

- severe weather;
- floods;
- bushfires or wildfires;
- landslides;
- avalanches;
- rockfalls;
- snow or ice;
- natural disasters;
- government restrictions;
- industrial action;
- public health emergencies; or
- closures imposed by land managers or authorities.

We are not responsible for any loss, delay, inconvenience, additional expense or other consequences arising from such events.

You are responsible for checking current conditions immediately before and throughout your hike and for modifying or abandoning your plans where conditions require.

11. Third-Party Services

Our Toolkits may reference or recommend third-party businesses including accommodation providers, transport operators, restaurants, equipment suppliers and other services.

These references are provided for convenience only.

We do not endorse, control or guarantee the services, availability, pricing or quality of any third-party provider.

Any contract you enter into with a third party is solely between you and that provider.

12. Intellectual Property and Licence

All Toolkits, itineraries, maps, planning guides, written content, graphics and other materials are protected by copyright and other intellectual property laws.

When you purchase a Toolkit, you receive a non-exclusive, non-transferable licence for your personal use.

You may:

- download and use the Toolkit for your own hike;
- print copies for members of your immediate hiking party travelling together.

You may not:

- share the Toolkit outside your hiking party;
- distribute copies to friends or other hikers;
- upload the Toolkit to websites, forums or social media;
- resell, licence or commercially exploit any content;
- copy substantial portions into another publication or website.

Unauthorised distribution or reproduction may result in legal action.

13. Privacy Policy

We respect your privacy and are committed to protecting your personal information.

We may collect personal information including:

- your name;

- email address;
- billing details;
- purchase history;
- website usage information; and
- communications you send to us.

We collect and use this information solely for legitimate business purposes, including:

- processing purchases;
- delivering digital products;
- providing receipts and account information;
- responding to enquiries;
- improving our products and website;
- maintaining security;
- complying with legal obligations; and
- sending marketing communications where you have consented or where otherwise permitted by law.

We do not sell your personal information to third parties.

We may disclose personal information to trusted service providers (such as payment processors, email platforms, cloud hosting providers and website service providers) where necessary to operate our business.

We will take reasonable steps to protect your personal information from unauthorised access, misuse or disclosure.

You may contact us to request access to, correction of, or deletion of your personal information where permitted by applicable law.

14. Consumer Rights

Nothing contained in these Terms excludes, restricts or modifies any consumer guarantees, statutory rights or remedies that cannot be excluded under applicable law, including the Australian Consumer Law where it applies.

Where our liability cannot legally be excluded, it is limited to the maximum extent permitted by law.

15. Governing Law

These Terms, the Disclaimer and the Privacy Policy are governed by the laws of the State of New South Wales, Australia.

Any dispute arising from or relating to the use of this website or the purchase of any Toolkit shall be subject to the exclusive jurisdiction of the courts of New South Wales, Australia.

16. Changes to these Terms

We reserve the right to amend these Terms, Disclaimer and Privacy Policy at any time without prior notice.

The version published on this website at the time you use the website or purchase a Toolkit will apply.

Continued use of the website following any amendments constitutes acceptance of the revised Terms.

17. Contact

If you have questions regarding these Terms, Disclaimer or Privacy Policy, please contact us using the contact details published on this website.

18. Acceptance of these Terms

By accessing this website or purchasing any Toolkit, you acknowledge that you have read, understood and agree to be bound by these Terms and Conditions.

If you do not agree with these terms, you should not use this website or purchase our products.